

COMMUNICATION FLOW CHARTS

I have a concern about my child.

Email or call your class teacher or speak to them in the playground.

I have a safeguarding concern.

Get in touch with Mrs Lax, Mrs Goldsmith or Mrs Blaker immediately.

My child's pick up arrangements have been changed.

Email your class teacher

My child is absent and I am emailing to say why.

Email admin@cloreshalom.herts.sch.uk

I have discussed an issue with my class teacher and I feel that the issue has not been resolved.

Email Mrs Lax or Mrs Woolstone for SEN and wellbeing issues, or Mrs Berger for classroom/academic issues.

I am still unhappy about the outcome of my conversations.



Email Mrs Goldsmith (Deputy Head)

I am still unhappy with the outcome of my conversation.



Email Mrs Blaker (Headteacher)

I am still unhappy with the outcome of my conversation. .



Please see our complaints policy (on our website)

I have a financial concern and cannot pay for a school need.



Email Mrs Blaker (Headteacher) in strictest confidence.