



Parent Handbook Clore Shalom School 2026-2027

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**Headteacher: Mrs Gemma Blaker
Chair of Governors: Ms Sara Levan**



Our Statement of Values and Ethos

Clare Shalom School is a voluntary aided primary day school that serves the local and wider Jewish community in Greater London. We are a nurturing, community-based, inclusive Jewish school that strives for academic excellence, inspires pupils through a broad, balanced and stimulating curriculum and provides all members of the school community with opportunities to achieve greatness. Our community has a shared pride in its Jewish heritage and its place within a modern world. We support collaborative learning as well as differentiation by ability and value experiential and creative learning.

We want our pupils to become powerful, respectful and confident British citizens, who take pride in all they do and understand that learning is a gateway to achieving their dreams.

The Jewish life of the school is central to all we do. Our approach to Judaism is inclusive. The inclusive ethos of Clare Shalom recognises that there are varieties of equally valid ways in which families and individuals can identify as part of the Jewish community, as well as a variety of ways in which they can observe Jewish practices and traditions. Pupils are encouraged to make informed choices about the kind of Jewish life they will lead in the context of their families. The notions of diversity and mutual respect are at the heart of our pluralist school community.

We celebrate Shabbat and festivals and promote Jewish values and a love of Israel throughout the curriculum and in our activities. Pupils are taught to use Hebrew as a living language and for accessing Jewish texts. We have a vegetarian kitchen.

Our School Code of Conduct and Values

Code of Conduct



- **CHESED**
BE KIND
Be a role model
Kind words, kind hands
- **RESILIENCE**
TRY HARD
Ask for help when you need it
Produce neat work
- **RESPECT**
EVERYBODY MATTERS
Let everyone join in
Share with others
Listen to others



Absences

Consistent attendance in school is vital for children to progress academically, socially and emotionally. In accordance with Hertfordshire County Council guidelines it is expected that family holidays will be planned to fit in with school holidays; the Headteacher no longer has the discretion to authorise an absence during term time other than in exceptional circumstances. If your child does need a pre-arranged absence, a Leave of Absence form should be sent to the Headteacher asking for permission, explaining why the absence is absolutely necessary. This form can be found on the school website. All such requests should be received well in advance of the proposed absence. Attendance is monitored by the Local Authority and OFSTED.

Prolonged or frequent absence

Where there is a prolonged or frequent absence we have an obligation to inform the Attendance Officer at Hertfordshire County Council. Should the number of unauthorised absence sessions reach 10 or more in the current and / or previous term, you will be in breach of the regulations and the Local Authority may issue you with a penalty notice. A session is a half day, either morning or afternoon, so this means that 10 sessions is five days. The absences may have occurred in a block or a series of odd days and/or unauthorised holiday. It is the Headteacher's decision as to whether an absence is authorised or unauthorised based on the information provided by you as the parent.

Penalty Notices

If we decide to apply for a penalty notice we make this application to the Local Authority and it must comply with Hertfordshire Code of Conduct. In cases of unauthorised holidays, we will have made it clear that taking an unauthorised holiday may result in a penalty notice being issued. Once issued, there is no statutory right of appeal. However, the Local Authority may withdraw a notice if it has been issued incorrectly. This does not mean that a notice will be withdrawn because you disagree with it. If the penalty notice remains unpaid after 28 days the Local Authority will prosecute you for the original offence of failing to ensure your child's regular attendance at school. You need to be aware that this is a criminal offence and upon conviction you may receive a fine of up to £2,500 (each parent) and will have a criminal record.

Appointments

We strongly encourage parents to make all appointments outside school hours where possible as constant absences disrupt the learning environment and affect pupil progress. However, we recognise that this is not always possible. If your child needs an urgent medical/dental appointment during school time, or wishes to visit a secondary school, parents must complete a Leave of Absence form. A Leave of Absence Form can be downloaded from the school website and should be emailed to the School Office for any planned absences as far in advance as possible.

Arrival and Departure

Pupils are welcomed into school from 8.15am onwards. Parents are encouraged to drive into the playground and drop children off via the "drive thru" system. Parents should stay in their car and an adult will open the car door and let the pupil out. Drive thru will end at 8:40 and all pupils will go straight to their class where staff are waiting for them. Registration for pupils in Reception – Year 6 closes at 8.45am. Children who walk to school must buzz at the front gate to be let into school via the main entrance. They should not use the same entrance as cars using drive-thru.

Pupils in Reception – Year 3 finish at 3.15pm every day and pupils in Year 4 – Year 6 finish at 3.30pm. At the end of the day, teachers bring their class out to the parents in the playground. We operate a siblings club where younger children will be looked after until 3.30 where they can leave school with their elder sibling.

At the end of the day, children will come out of school in a line, and teachers will dismiss them one by one to their responsible adult. Please do not take children from the line before their teacher has dismissed them. We will only release a child to an adult other than their responsible adult if we have permission in writing from the parent. Please email your class teacher in advance if your child has a playdate or is going home with someone different.

We close early on a Friday for Shabbat in the winter months, on the eve of festivals and the last day of term.



Behaviour

Clore Shalom is a happy and caring school. From the moment pupils arrive, they are encouraged to develop habits of self-discipline and to conform to an acceptable standard of behaviour. The school provides a safe and positive learning environment within which we seek to develop a mutually supportive attitude where pupils can understand and express their feelings and respect those of others. Pupils have the opportunity to earn 'dojos' in accordance with our school values and will be rewarded when they reach key thresholds. In class a 'pause', 'stop' and 'reflect' system is used for persistent low level disruption. If pupils reach the 'reflect' stage, parents will be emailed with a copy of the reflect sheet that pupils have filled in.

Online Portals

We have two online portals to make payments to the school – Arbor and SchoolGrid. Reception staff use Tapestry as an online learning journal and Tapestry is used throughout the school as a way of sharing pictures of our learning with parents.

Birthdays

Birthdays are celebrated at school and in Years 1-6 your child will be called up during Kabbalat Shabbat on the Friday after their birthday, when parents are in attendance. Pupils are permitted to come to school on their birthday in their own clothes. If their birthday falls on a weekend or during a school holiday they may choose to wear their own clothes on the nearest school day to their birthday. In accordance with our policy on promoting a healthy lifestyle, we ask children not to give out sweets, cakes or other food items.

We respectfully request, in line with being a Jewish and inclusive school, that birthday parties are not held on Shabbat or Jewish festivals if it means that a child would not be able to attend. Please also ensure that all party food served is vegetarian so that all members of the school community can participate. We encourage birthday parties to involve every child in the class. If this is not possible, please make every effort to avoid children and parents feeling excluded.

Break and Lunch times

Pupils have a break of 15 minutes in the morning and 50 minutes at lunch time. They are supervised during these times by members of staff and have access to a range of play equipment. Pupils in Reception and Key Stage 1 are offered fruit and vegetables to eat at break times. Pupils can bring in an additional snack of fruit, vegetables, rice cakes, plain breadsticks or crackers. There is a rolling snack system in the morning for Reception where pupils independently help themselves to a piece of fruit. A fruit or vegetable snack should be sent in for the afternoon.

Drinking water is freely available in all of the classrooms and every pupil should keep a named, clear, reusable plastic bottle in school. Milk is offered free to those pupils in Reception who have not yet turned 5.

For lunch, pupils may have a school meal or bring in a packed lunch. Parents use the School Grid portal to book and pay for lunches in advance. Pupils in Reception – Year 2 are automatically entitled to a free school lunch. If in Year 3 or above please visit <https://www.hertfordshire.gov.uk/services/schools-and-education/at-school/free-school-meals/free-school-meals.aspx> to see if your child is entitled to free school meals. You may be eligible if you are in receipt of any of the following:

- Income Support
- Income-based Jobseekers Allowance
- Income-related Employment and Support Allowance
- Support under Part VI of the Immigration and Asylum Act 1999
- The guaranteed element of State Pension Credit
- Child Tax Credit (as long as you're not also entitled to Working Tax Credit and you don't get more than £16,190 a year)
- Working Tax Credit run-on (paid for 4 weeks after you stop qualifying for Working Tax Credit)
- Universal Credit (with annual earned income of no more than £7,400 after tax and not including any benefits you get).



Guidelines for packed lunches

Please send your child with a nut free and meat free lunch each day. This should be a healthy, nutritious, balanced meal which will sustain your child through the afternoon. Clore Shalom promotes healthy eating in school. Please avoid foods which contain an excessive amount of sugar, salt or fat e.g. sweetened yoghurts, fruit winders, standard crisps. Children may bring in a small dessert such as a plain biscuit or a small slice of cake. Humus is also permitted, although this is subject to change should we have any children in school with a sesame allergy.

Try to include at least one food from each of the following groups: -

- Bread and starch foods: bread, pitta, bagels, oatcakes, savoury scones, crispbreads, rice, potato or pasta salads.
- Fruit and vegetables: fresh fruit, dried fruit, salad or vegetables.
- Protein: fish (not shellfish), hard-boiled egg or vegetarian alternative.
- Milk and dairy foods: cheese or cheese spread, yoghurt or fromage frais.
- Drink: natural juice or low sugar squash. Water is offered to all pupils

Please provide any cutlery, cups, napkins that your child may need.

Do not send in:

- Nuts or items containing nuts - due to life threatening allergies of some pupils
- Meat, meat products or foods which imply they contain meat in your child's lunch in keeping with the school's kosher ethos.
- Any glass container or tins
- Fizzy drinks, energy drinks or high sugar drinks.
- Chocolates, sweets, chocolate bars, chocolate cakes.

Please supply:

- Cutlery, such as a spoon for yoghurt or a fork for pasta. Do not send in any sharp objects such as knives or scissors to open packaging. Foods should be dispensed into appropriate pots beforehand
- An ice-pack if the weather is warm. Lunch boxes are kept in the classroom during the day and are unable to be refrigerated.

Clubs / Extended School Provision

There are a variety of extra-curricular clubs offered to pupils in Reception - 6. Details of clubs are available on our website. We run our own wraparound club, 'More Clore' for breakfast Monday-Friday from 7.45, and after school from 3.30 -6. Bookings can be made via Arbor and childcare vouchers are accepted. Please note that refunds will not be given if a club session is cancelled with less than a week's notice. Full details are available on the school website. Please note that we do not encourage children in Reception to immediately start attending More Clore until 6pm even if they have been attending nursery until 6. The school day is very long for new children and we recommend adopting a transition plan with the More Clore leader, Mrs Scott. We will not offer More Clore provision for children who find it difficult to cope with long hours after school.

If you are eligible for any of the following, please visit <https://www.hertfordshire.gov.uk/services/schools-and-education/at-school/free-school-meals/free-school-meals.aspx> as your child may be entitled to attend an after school club at no cost or may be able to receive some free school uniform:

- Income Support
- Income-based Jobseekers Allowance
- Income-related Employment and Support Allowance
- Support under Part VI of the Immigration and Asylum Act 1999
- The guaranteed element of State Pension Credit
- Child Tax Credit (as long as you're not also entitled to Working Tax Credit and you don't get more than £16,190 a year)
- Working Tax Credit run-on (paid for 4 weeks after you stop qualifying for Working Tax Credit)
- Universal Credit (with annual earned income of no more than **£7,400** after tax and not including any benefits you get).



Complaints

At Clore Shalom, we enjoy good relationships with our families and feel that we can usually resolve any issues or problems by talking them through with parents. If you have a concern, please raise it with the class teacher. If discussion with the teacher does not resolve the issue, please talk to a member of the leadership team and lastly the Headteacher. If this process fails to resolve your complaint, you can access the Formal Complaints Procedure, a copy of which is available from the School Office or on the website. Please do not use any forms of social media to voice your complaints.

Data Collection

We store all information about children on Arbor. Please ensure that the emergency contacts you give are people who would be able to collect your child during school hours if necessary. However, parents will always be telephoned in the first instance even if they are not the first point of contact. It is our statutory obligation to send information to all parents regarding their child's education; please ensure that we know the address, telephone contacts and email of both your child's parents. We will need two emergency contacts – one is not sufficient. Please advise the School Office if there is any change to the information held.

Emergency School Closure

An email will be sent to every family in the school should it need to close in the case of an emergency.

Equal Opportunities

At Clore Shalom School, we see our task as equipping pupils with an awareness of the diversity of our Jewish society and those of other religions and cultures within the communities in which we live. On such foundations, pupils will be encouraged to develop their own attitudes and appreciation of the diversity of Judaism as well as other beliefs and cultures. We promote equal opportunities for all members of the school community, encouraging all to fulfil their potential and make choices in their lives unhampered by expectations based on stereotyping. We believe in acknowledging and respecting differences and similarities in ability, disability, gender, language, race, religion, gender identification, sexual orientation and culture between people and aim to build up an atmosphere of understanding and tolerance through every part of the curriculum and organisation of the school.

Health and Safety

There is a no smoking/vaping policy in force throughout the school premises. This applies to members of staff, families and visitors and volunteers equally.

Dogs are not allowed on the site as a Health and Safety precaution unless specifically trained for a task or have been invited in with the necessary risk assessment.

Illness

Parents are asked to email the School Office before 9.00am to explain their child's absence. This must be done on the first day of absence and then every subsequent day that they are off. Parents are asked to keep their child away from school for at least 48 hours after vomiting or diarrhoea to reduce the risk of spreading infection. If a pupil has an accident or becomes ill at school, we will try to contact the family using the emergency contact numbers provided. Pupils returning to school after an illness are expected to be able to cope with a normal school day, including outdoor play.

Image Consent

We request three permissions from parents with regards to sharing images of children. Parents can agree to some, none or all.

1. The use of sharing images internally
2. The use of sharing images externally
3. The use of sharing images on social media

Please note the following important points:

1. The images we take will be of activities that show the school and children in a positive light.
2. Embarrassing, distressing or sensitive images will not be used.



3. We may use group or class photographs or footage with very general labels e.g. 'science lesson'.
4. We will never name children in photos that we take.
5. We will only use images of pupils who are suitably dressed.
6. We will make every effort to ensure that we do not allow images to be taken of any children for whom we do not have permission.
7. We will take all reasonable measures to ensure the images are used solely for the purposes for which they are intended. However we cannot guarantee this and take no responsibility for the way images are used by other websites or publishers or for any consequences arising from publication.

Please note that websites can be viewed throughout the world and not just in the United Kingdom where UK law applies. In giving consent you understand that images may be used in printed and electronic form.

Please log into Arbor to give your permissions for image sharing. You will find them under 'Student Profile'.

Kabbalat Shabbat

Kabbalat Shabbat takes place every Friday morning for the whole school. Parents are invited to attend every other week. Reception have their own arrangements for Kabbalat Shabbat and join the whole school in the second half of the summer term. Parents will be invited to Reception Kabbalat Shabbat on a rota system from January. If parents would like to sponsor Kabbalat Shabbat, the cost is £10 payable via Arbor. Please email us to let us know if you have done this. Parents often choose to do this on the week their child is called up for their birthday.

Medicines in School

Short Term Medication

Medicines will only be administered at school when it would be detrimental to the child's health not to do so and where it is not clinically possible to arrange doses to be taken solely outside of school hours. Therefore the school will only administer medication in cases where a child has been instructed to take at least 4 doses of the prescribed medicine per day. Medication must be in date and clearly labelled by a dispensing pharmacist stating the child's name, dosage and frequency of administration. It must be handed to the School Office in its original packaging and placed in a clear tupperware labelled with the child's name, class and photo. A temporary Administering Medication form must be completed by a parent stating what the medicine is, how long this is to be administered for and dosage required. Once the child has finished their course of medication, it will be returned to the parent together with a record of administered doses. Antibiotics must be administered at home for the first 24 hours to ensure no adverse reaction and can only be administered in school if 4 doses a day is required. 3 doses a day must be managed by parents.

Long Term Medication

If your child needs long term medication (Epipen, Asthma pump etc.), a medical form must be completed which can be obtained from the School Office. It is the parent's responsibility to ensure the medication is replaced when the date expires. All medicine required must be kept in a suitably sized see through container clearly labelled with:

- Child's name and up to date photo
- Class
- Contents
- Expiry date of medication
- Dosage requirements
- Emergency contact numbers

Creams and Lotions

We do not encourage any creams in school unless absolutely necessary and should therefore be administered before your child comes to school. If your child needs non-prescription cream or moisturiser due to a skin condition, you must ensure that this is applied before school. Please see the information above regarding leaving medication in school.

If a pupil refuses to take their medication or carry out a necessary procedure, staff will not force them to do so.

Sun Lotion



Whilst we ask parents to provide a small roll on sunscreen during hot weather we do also ask you to carefully review the contents of Sun Lotions as some contain nut derivatives. We have children and staff with extremely

sensitive allergies where these lotions could prove life threatening for them. As such we will confiscate any lotions brought into school that have any nut element to them and ask parents to collect them at the end of the day.

Milk

School milk is provided free for those pupils in Reception until they turn 5 years old; this is also free for pupils in receipt of free school meals.

Mobile Phones

We respectfully request that mobile phones are either switched off or on silent mode whenever parents are on the school premises. Pupils should not bring mobiles or smart watches to school. If children require a mobile phone we ask that it is handed into the school office upon their arrival at school and collected when they leave. We are a smartphone free school and we strongly encourage parents to refrain from buying their child a phone until they leave primary school.

Parental Donations and Termly Curriculum Donations

As a voluntary aided school, we rely on parental donations to fund our Jewish Studies team, all Jewish studies resources and celebrations for Jewish festivals. Your donation is also vital to ensure the provision of two security guards in our school, a cost which is only partially funded by CST. Donations are usually set up by direct debit, or can be made by credit card via Arbor. By also Gift Aiding the donation we are able to collect a further 25% from HMRC allowing us to make better provision for your children. Forms for both are available from the School Office and our school finance assistant will contact all parents regarding this donation.

We also ask parents to contribute £20 per child per term to cover extra curricular enrichment activities and whole school workshops.

Pupil Progress

Curriculum information is sent out to parents in the early part of each academic year, class teachers will explain to parents their aims for that year and outline the curriculum. Parents' Evenings are held twice a year when teachers meet with parents to discuss each pupil individually. An annual written report is sent home in the summer term. A parent friendly guide to our assessment levels can be found on the school website.

Safeguarding

We are committed to keeping pupils healthy and safe, so our staff are vigilant about the safety and welfare of our pupils. They report any concerns to the Designated Safeguarding Lead (DSL) or to one of our Deputy Designated Safeguarding Leads (DDSL) and, should there be concerns about a pupil's safety, health or development, the school will take action in accordance with Hertfordshire Safeguarding Procedures. Clure Shalom has a Child Protection Policy, which is available on our website. Our aim is to work in partnership with parents to ensure that pupils are growing up in circumstances consistent with the provision of safe and effective care.

The designated safeguarding lead for Child Protection is Mrs C Lax and the Deputy DSLs are Mrs G Woolstone and Mrs G Blaker. They are available to discuss any concerns with parents or carers.

School Trips / Swimming

We ask families to support the school in financing trips and visits. If not enough parents are able to pay, then the outing may not take place.

Swimming is part of the National Curriculum and takes place for pupils in Year 3 during school hours in the Autumn and Summer terms (though this is subject to change depending on swimming pool availability.). We are extremely grateful to Shenley Parish Council who have previously subsidised the cost of transporting our pupils to The Venue in Borehamwood for lessons.

Security



Security at Clore Shalom is extremely important. There is a designated Governor, who takes responsibility for monitoring security. The site is surrounded by a security fence and we have 24 hour CCTV cameras recording movement around the premises. In addition, we employ a security company to provide two guards at times when pupils are on the premises. Parents will not be given access to the school unless there is a pre-arranged appointment, or they are accompanied by a member of staff.

Tzedaka (Charity)

All our pupils learn about the mitzvah of helping those less fortunate than ourselves and we encourage each child to take part in different activities throughout the school year. The School Council decide on a focus for tzedaka for each term within an academic year and we ask families to support this as much as they can.

Uniform and Equipment

Children should wear a branded polo shirt and sweatshirt. They can be obtained from www.uniform4kids.com. We also sell good quality second hand branded uniform. Please contact the school office with your size requirements. Trousers, shorts, skirts, tunics and PE items should be navy blue and can be purchased from any school supplier.

Uniform

Navy blue trousers or shorts (Tracksuit bottoms can be worn up to and including Year 3)
Navy blue skirt or tunic
Green check summer dress
Navy blue / black cycling shorts may be worn under skirt
Jade green polo top with school logo
Navy blue sweatshirt with school emblem (no hoodies)
Navy blue cardigan with school emblem
Navy blue socks / tights (Leggings can be worn up to and including Year 3)
Navy blue or black shoes – no open-toed sandals
Kippah
Water bottle
School bag
Black trainers/school shoes
Wellington Boots (Named)

Reception

Navy blue tracksuit bottoms or leggings
Trainers

PE Kit

Navy blue shorts
Navy blue tracksuit bottoms / leggings
Jade green plain round-neck T-shirt
Navy blue PE bag

- A school book bag. Children in Reception to Year 4 should only use these bags. **Only pupils in Years 5 and 6 may use a rucksack of their choice.**
- A school kippah. These are compulsory for boys to wear during tefilah, kabbalat Shabbat and Havdallah and optional for girls.

All uniform, coats, school bags and items used in school must be clearly labelled with your child's name and class. Pupils should come to school in clean uniform. Hair should be tied back if longer than shoulder length with navy or teal accessories. Pupils may wear one pair of metal stud earrings only. Hooped or drop earrings will be removed and given to parents at the end of the day. Nail varnish may not be worn in school.